

If you are unhappy with the service of the insurance company or the SIP Medical Family Office, operating under the regulated insurance intermediary entity SIP Switzerland AG, we welcome you to hand in your complaint. Customer satisfaction is highly important to us. We investigate every complaint to continuously improve our own service and provide feedback to our insurance partners to enhance the client experience of all insureds.

Your details

Please leave us your detail, so that we can contact you after having investigated your complaint:

Name

Address and country

Email

Telephone

Insurance company

Policy number

Specify your complaint

Please describe the reason for your complaint as detailed as possible. This will help us during our investigations. Please provide us with the exact dates of events, the name of involved companies and people, as well as with a description of your expectations.

Date

Signature

What is your complaint about

Please let us know if your complaint is addressed to Swiss Insurance Partners, or your insurance company.

Your complaint addresses Swiss Insurance Partners

Your complaint addresses your insurance company

Please return the signed form in original or as a scan via email to zurich@sip.ch, or send it to SIP Switzerland AG, Auenstrasse 8, 8600 Dübendorf, Switzerland.

Please select the reason for your complaint.

Sales

Claims

Terms & Conditions

Commissions and charges

Administration

Other reasons